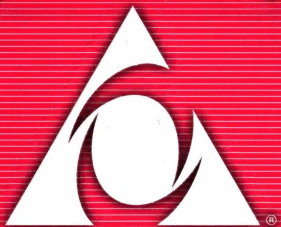


YOUR HANDY GUIDE



AOL

TO USING AOL 1.0



VERSION
7.0

10 reasons to try AOL now!

- ✓ **Exciting NEW** features with AOL Version 7.0!
- ✓ Completely **FREE*** 120 hour Internet trial
- ✓ **FREE** Member & Technical Help
- ✓ Flat Rate Internet Access!
- ✓ 7 email addresses
- ✓ Instant Messaging
- ✓ 23 exclusive channels
- ✓ Extensive range of Chat Rooms
- ✓ Parental Controls
- ✓ Plus over 34 million members worldwide!

*Your 120 hour free trial offer requires credit card details and must be used within your first month online. Subsequent charges apply after your first month online. Offer may vary. Call free on 0800 376 5432 or see online for further information. Free trial does not include AOL Broadband service.

Join AOL today and here
is what you get...

Completely FREE* 120 hour Internet trial!

This is a completely FREE* 120 hour trial with NO Internet phone bill or Membership fee for your first month.

At AOL, we want to ensure that you get the most out of your trial. And with absolutely NO CHARGES incurred during your trial, you have no excuse but to sign on NOW!

*Your 120 hour free trial offer requires credit card details and must be used within your first month online. Subsequent charges apply after your first month online. Offer may vary. Call free on 0800 376 5432 or see online for further information.
Free trial does not include AOL Broadband service.

What's new on AOL 7.0

Making your time online the best ever...

- **A great new toolbar that's easier to use**
- **New channels with more content**
- **Improved Help to answer all your questions**
- **More ways to meet people and make friends online**
- **Improved media player to play your CDs and Video clips**
- **More fun with Instant Messenger and our new Buddy List icons from Looney Tunes and Cartoon Network**

Exclusive Channels

At the heart of AOL are our 23 exclusive channels...

From **Sport** to **Shopping** to **Computing** and **Chat**, each channel features a vast array of content that you won't find anywhere else.

In addition to news, reviews, chat rooms and online message boards, each channel contains links to the best and most relevant Web sites, carefully gathered from the Internet to save you time and effort!

The screenshot displays the AOL 'Your Money' channel. At the top, there's a navigation bar with 'Shop AOL' and a search box. Below this, the main content area is divided into several sections:

- deal of the day**: Features a woman's face and text: '100% Cotton T-Shirt. Save money on this stylish short sleeve top. Now only \$16.'
- what's hot**: Shows three bottles of wine.
- Get a Quote**: Includes a form to 'ENTER COMPANY SYMBOL' and a 'GO' button.
- MY PORTFOLIO**: A section to 'TRACK YOUR SHARES'.
- Markets**: Displays 'FTSE 100' at 8000.50 and '£ 3 rate' at 1.43.
- Best Rates**: Lists 'Mortgages' at 5.5% and 'Credit' at 5.5%.
- Your Money Extras**: A grid of links for Insurance, ISAs, Pensions, Taxes, Small Business, and Tips & Tools.
- Top Stories**: Includes a photo of a couple and text: 'Couples cash in Marriage stock, but for some divorce can be a no-win situation'.
- Money Talk**: A section for 'Ask The Experts' and 'Talk About It'.
- entertainment**: A link to 'AOL HOUSE & HOME'.
- AOL Technology** and **AOL Travel**: Additional channel links.

At the bottom right, there's a small text: 'AOL Keyword: Your Money'.

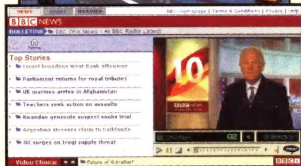
AOL *Broadband*™

 Up to 10 times faster than a standard 56k dial-up modem

 Sign on in seconds

 Use your phone whilst on AOL *Broadband*

Upgrade to AOL *Broadband* and connect to AOL and the Internet instantly! With AOL *Broadband* you'll save time downloading files. Plus, you can stay on as long as you like without tying up your telephone line! There's also exclusive content and entertainment!



*Free trial does not include AOL Broadband service.

 **AOL** Keyword: **Broadband**

Email

Make the most of your 7 email

addresses with our enhanced email features.

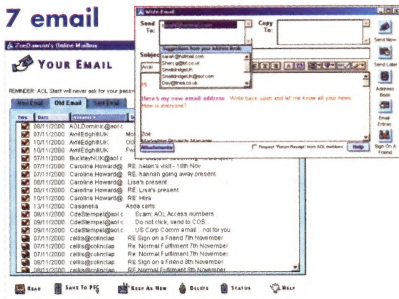
Sort your emails by type, date, address and subject.

Personalise your emails with our handy signature feature.

Save time writing email addresses.

email addresses. Now as you start typing an email address that is already stored in your address book, AOL completes the rest of the address automatically and suggests a list of previously stored addresses to choose from.

Plus your address book is now accessible when you are away from your own computer and when you are not connected to the Internet.

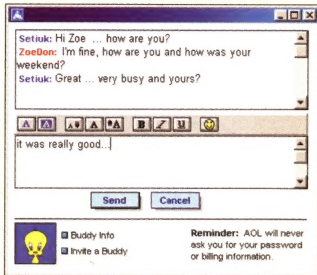


Instant Message™ and Buddy List features

Faster than email and more fun than a phone call, you will soon discover why Instant Messaging is one of AOL's most popular features.

Chat online with your friends, family and colleagues. See immediately when your **"Buddies"** come online, personalise your conversations with Smileys and Icons or set up customised 'away' messages if you are away from your computer or don't want to be disturbed.

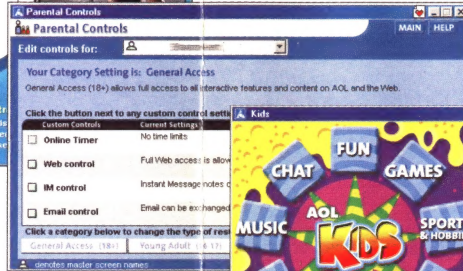
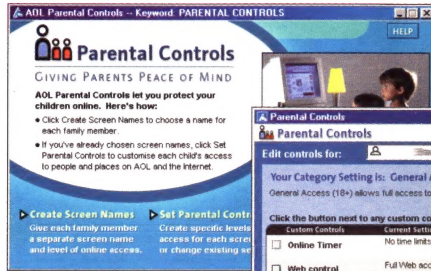
Plus with AOL 7.0 you can now have more fun with Instant Messenger by personalising your Screen Name with New Buddy Icons from Loony Tunes and Cartoon Network!



Helping to keep your kids safe online

Not only do we provide a whole channel devoted to Kids including **News**, **Games** and **Chat**, we also provide you with **Parental Controls**.

So you can decide whether you want your kids to see our special areas for Kids Only, Young Teens or Mature Teens or let them access all of the Web. You can now also set the amount of time your children spend online with the **NEW Parental Controls Online Timer**. The Online Timer lets you limit the amount of time a Screen Name can spend online. It allows you to decide the number of hours your child can be online, then choose the time range during which your child can use those hours. You can either access the service directly via a



prominent Parental Controls icon on the toolbar or simply go to AOL Keyword: Parental Controls.

If you have any queries or questions about Parental

Controls and online safety, there is a whole area within AOL Keyword: Parental Controls called 'Getting Started and Common

Questions' devoted to solving any of your concerns.

AOL helps keep your kids safe while they are online.



AOL Keyword: Parental Controls

Free Member and Technical Help

Contact us if you have any technical, billing or pricing enquiries, or wish to cancel your membership:



Call us Free on **0800 376 5432**, 7 days a week 8am to midnight. Please remember to have your master screen name and your payment details e.g. credit card to hand.



Write to us at AOL Cancellations Dept, PO Box 676, Bristol, BS99 1YN. If you wish to cancel your account please also provide your name and address and the last 4 digits of your current payment method (e.g. credit card).



Contact us online using AOL keywords, examples of our online help areas include: Keyword **BILLING** for billing enquiries, Keyword **PRICING** for details of our price plans, Keyword **CANCEL** for information on other ways to cancel; Keyword **TECHCHAT** for technical problems.

 **AOL**. Keyword: **Help**

Important Information

No charge will be made for your use of the AOL service during your Trial except where you (i) access the AOL service from outside the UK; (ii) use "premium services or areas" made available within the AOL service (which will be clearly marked as such); (iii) access the AOL service using an 0845 prefixed access number – (here, telephone charges apply); (iv) access the AOL service from mobile phones.

The Trial is only available in the UK and limited to one Trial per household.

To use AOL with Windows you will require a Pentium class or faster PC with 80MB of available Hard Disk Drive space, a colour monitor, mouse, 14.4 Kbps or faster modem, CD ROM drive, and an English language version of Microsoft Windows operating system (Win 95b, Win 98, Win ME, Win 2000 (Pro, not Server) or Win XP). AOL 7.0 also requires Microsoft Internet Explorer version 5. If this, or a higher version, is not already installed then AOL 7.0 will try to install Internet Explorer version 5.5 (an additional 75MB of available Hard Disk Drive space is required for this).

To use AOL on your Apple Macintosh you will require a PowerPC, iMac, iBook, G3 or G4 computer with at least 32MB of RAM and 40MB of free disk space, a colour monitor, 14.4 Kbps or faster modem, CD ROM drive and a mouse. Your Mac computer must be running a UK copy of a "Classic" Mac OS, version 8.6 or higher, as AOL 5.0 does not support Mac OS X.